

Beach Registration On-line: Help Guide

Further to the introduction of our individual membership, it has become apparent that we need to define a start and finish date to the season covering both beach and indoor. Future seasons will end on the 30th April and begin on the 1st May.

What does this mean for the current season?

Beach Players

If you only take part in the beach tour these changes will not affect you as you will need to renew your membership as normal.

Indoor Players

If you are an indoor player who also takes part in the beach tour you will need to renew your membership at the beginning of the season instead of along with your player registration in September. Please note that you will only pay for your membership the once and this will cover you until the 30th April 2015.

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Account Issues

1. Login

I have registered before but I am told "There is not any account matching this email in our database", or "your password is invalid".

a. Are you using the correct login/email address?

If you have previously registered with another email address, this address must be used to log in. If you are a club administrator, try logging in with your administrator's username.

b. Have you created an on-line account with the SVA before?

If not, you will have to "create a new account" and you will be taken through the process of becoming an SVA member.

c. Have you forgotten your password?

If so, please click on the "Forgotten Password" and follow the instructions.

2. Existing Member

I am already an SVA member but I do not have an online account.

If you "create a new account", you will be taken through the process of becoming an SVA member. At the end of the process the system will check previous records and match up your existing membership. Please note that memberships are due for renewal on the 1st May every year. Please ensure that your membership is current.

3. New Member

I have not registered before and I am not an SVA Member

If you select "create a new account", you will be taken through the process of becoming an

SVA Member.

Event Issues

4. Event Registration

I am unable to select the event I want to register for?

a. Check the closing date has not passed. This date is the Wednesday before the tour date. If the date has passed, you may still be able to enter but this is at the discretion of the organiser and may be subject to a late entry fee. If you wish to do this, contact the SVA office immediately.

b. Ensure you have selected what competition you wish to enter: 2- a –side or 4-a-side.

If neither of these solutions work, please contact the SVA office.

5. Partner - My partner is not on the drop down list

a. Check they have an SVA member for the current season. Membership runs from the 1st May to the 30 April. The player should know this, but if in doubt, contact the SVA office.

b. Check they have an account on the SVA website. Although you only have to register the team once, both players have to have an individual account. This is in addition to the requirements that both players are members, but it does not cost anything extra. To create an account select “create and account.”

Payment Issues

6. I do not wish to pay over the internet

That is absolutely fine, select “cheque” from the payment options and send the appropriate amount into the SVA office immediately.

7. I am trying to use Paypal but the payment will not process.

This is not part of the SVA’s system so the assistance we can give you in this area is minimal. If you are having problems, check the following

The card you are using is still operative, it is accepted by Paypal and you have entered the correct information. You may wish to use another card.

Check the billing address is correct.

If you are unable to solve the problem, contact the SVA office and send a cheque for the appropriate amount to us.